

# KNOW-HOW3000

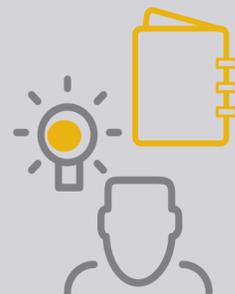
The Knowledge  
Management  
Programme  
of

HORIZONT<sub>3000</sub>

## What is KNOW-HOW3000?

KNOW-HOW3000 is HORIZONT3000's knowledge management programme. At its core is the process of learning from and sharing of experiences that Partner Organisations make.

We understand knowledge as experiences, know-how, capacity, and skills and offer assistance in documenting experiences, provide sharing and learning spaces and foster follow-ups on organisational learning.



### Goals

KNOW-HOW3000 targets local Partners and aims to strengthen capacities, improve impacts and performances. How? By striving to enhance learning processes and assisting in applying new knowledge.



### Purpose

Experiences are hidden treasures in organisations, which are not always shared. By reflecting on experiences, learning from positive and negative practices as well as by getting access to other experiences and relevant knowledge, HORIZONT3000 fosters organisational learning.

### Strategy

First we identify, second we document relevant experiences in order to then share and finally apply the gained know-how. These four steps describe our Experience Capitalisation Process.



### Players

HORIZONT3000 has run knowledge management programmes with Partners since 2010. While the programme is steered and monitored from the headquarters in Vienna, the Regional and Country Offices plan, implement and follow-up on activities with the partners.