



# KNOW-HOW 3000

## Experience AT A GLANCE

## Community outreach using Information and Communication Technology (ICT)

### What is it about?

Provide innovative ICT (Information and Communication Technology) solutions using a collaborative and web-based approach to foster socio-economic development and peace building in rural communities in Northern Uganda.

### Why an intervention?

There was limited or no use of Information & Communication Technology (ICT) in promoting socio-economic development and peace building in the previously war affected region of Northern Uganda. Furthermore, ICT services were not accessible by the more isolated and vulnerable communities like rural villages, peri-urban settings, youth groups, illiterate and semi-illiterate communities.

### What does it change?

- Youths gain computer knowledge and skills
- Higher self-esteem
- More job opportunities
- Higher programme awareness

### How does it work?

- Creation of relevant knowledge on the internet and the internal network, and acquisition of necessary skills and capabilities to use the technology in a way that is compatible with the local culture
- Technical installation(s) of solar panels, batteries, computers and accessories
- Use of cell phones and text messaging to report and discuss development issues affecting communities in Uganda
- Promote collaboration among community members, build network of local communities that coordinate and discuss pertinent issues affecting them.
- Encourage forum discussions, and the use of internet, intranet and computer programs including article writing/ content.
- Observation, analysis, continuous dialogue and follow-up as a means of keeping one informed about the actual community needs

### Who are the beneficiaries?

The members of numerous communities in remote areas

### Who could use that approach?

Any organisation working in remote or marginalised regions, and war-affected/ post-conflict areas.

### Who is already using it?

Battery Operated Systems for Community Outreach-Uganda (BOSCO)

# HORIZONT 3000

AUSTRIAN ORGANISATION FOR DEVELOPMENT COOPERATION

**Sector:** Human Rights and Civil Society  
**Period:** 2013 - 2014  
**Organisation:** BOSCO Uganda  
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<http://www.youtube.com/boscouganda>  
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