

**APPLICATION FOR THE
KM4D AWARD 2019**

HORIZONT3000 and its KNOW-HOW3000 PROGRAMM

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ORGANISATIONAL PROFILE

What we believe in

HORIZONT3000 believes that every person is entitled to just and dignified living conditions and to self-determination, irrespective of their ethnic origin, gender or religion. HORIZONT3000's approach is characterised by respect and partnership and oriented on principles of sustainability.

What we do

HORIZONT3000 offers support to **disadvantaged and vulnerable groups**, such as smallholder farmers, women, children and youth, human rights groups as well as indigenous people in countries of the Global South and assists them in their empowerment process to improve their lives in a sustainable way. This is done in the framework of **development cooperation projects and programmes** as well as through the **placement of technical advisors** (Technical Assistance Programme) in Partner Organisations in countries of the Global South. In 2019, HORIZONT3000 is coordinating around 150 projects through funding and 70 experts in 14 countries in Africa, Latin America and Oceania. In 2018, HORIZONT3000 has supported 120 Partner Organisations worldwide with a (combined) total budget of 13.4 million euro.

HORIZONT3000 projects and programmes are aligned with international agreements including the 2013 Agenda for Sustainable Development and the Paris Agreement on Climate Change, the EU Agenda for Change, as well as with Partner countries' national development strategies.

HORIZONT3000 engages in three sectors, contributing to several SDGs ([Sustainable Development Goals](#)):

- (1) Rural Development and Natural Resources Management;
- (2) Human Rights and Civil Society; and
- (3) Education

There is a special focus on Gender Equality and Women's Rights, as well as on Environmental Protection in all HORIZONT3000 projects and programmes. The work in the fields of Climate Change & Resilience and Policy Dialogue is further expanded via innovative projects and consortia.

Explore current HORIZONT3000 projects on the online [project map](#) (in German).

How we work

HORIZONT3000 works in close co-operation with local Partner Organisations, donors and other stakeholders such as international CSOs and research institutes to achieve common sustainable development goals.

Through its direct and local presence with five **regional and country offices**, HORIZONT3000 cooperates and engages in an open and constructive dialogue with local Partner Organisations and beneficiaries guaranteeing a **participatory approach** and ensuring **relevance and sustainability**. All projects and programmes are developed upon request and in close cooperation with the Partner Organisations, which ensures a high level of ownership. The combination of funding and advisory support is a success in HORIZONT3000's partnerships with local organisations.

HORIZONT3000 considers **capacity development** a core approach of its work. Supporting the development of human, organisational or institutional resources to sustainably assist in the empowerment of our local Partner Organisations is complemented by our **knowledge management** programme KNOW-HOW3000.

This programme supports the sharing of local learning experiences within the community of Partner Organisations and beyond.

Our structure

HORIZONT3000 is governed by a **general assembly** and a **board** formed by six out of its nine catholic Member Organisations. Its **headquarters** is located in Vienna, the Regional Office for Central America is located in Nicaragua and for East Africa in Uganda. Additionally there are **Country Offices** in Senegal, Papua New Guinea and Mozambique. HORIZONT3000 currently counts 32 staff in the head office and overall 26 international and local staff members working in the Country and Regional Offices (2019).

Our sponsors

Throughout its existence HORIZONT3000 has been one of the main civil society partners of the **Austrian Development Cooperation** (ADC). The organisation successfully implements **grants from the European Commission** and has developed strong partnerships with **foundations and corporations**. HORIZONT3000 projects and programmes are co-financed with contributions from its Member Organisations.

Our history

HORIZONT3000 was established in 2001 through the merging of three Austrian civil society development cooperation organisations (founded in the 1960s), supported by the Austrian Foreign Ministry at the time.

OUR KNOWLEDGE MANAGEMENT PROGRAMM: KNOW-HOW3000

Knowledge is at the heart of sustainable development and Knowledge Management is essential for successful project management and organisational impact. HORIZONT3000 has therefore, as one of the first organisations in development cooperation in Austria, developed a **special Knowledge Management Programme**. The following timeline shows some of the steps taken to develop our Knowledge Management Programme at HORIZONT3000.

Developing KM @ H3



What is it about?

KNOW-HOW3000 is the name of this Knowledge Management programme of HORIZONT3000. Learning from and sharing of experiences made by Partner Organisations is at the core of the programme. Knowledge is understood as experiences, know-how, capacity, and skills. The programme offers assistance in documenting experiences, provides sharing and learning spaces and fosters follow-up on organisational learning processes.

What is it for?

KNOW-HOW3000 targets local Partner Organisations and seeks to strengthen their capacity in relevant and strategic fields of action by improving the generation, preservation and sharing of relevant knowledge. By enhancing learning and sharing processes within and among Partner Organisations and by assisting in the application of new knowledge in their organisations, it seeks to boost the partners' work and impact and to strengthen their institutional performance.

Details on KNOW-HOW3000 and its tools are to be found on our pictogram attached and on our [KNOW-HOW3000 internet platform](#).

The transfer of know-how and learning from experiences is at the heart of KNOW-HOW3000. Details on our experience capitalization process can be found [here](#).

IMPACT UP TO NOW

- ✓ The programme has been successfully established as an additional benefit for Partner Organisations in 10 countries, that broadens perspectives and creates new stimuli by going beyond the financial and technical support for project implementation provided by HORIZONT3000, It also was successful in highlighting that knowledge management is a common task that involves all cooperation partners, and strengthens horizontal relationships between HORIZONT3000 and its partners as well as within the partner community.
- ✓ Additionally, the programme has successfully strengthened and enhanced networks in the programme regions by consolidating communities of practice, that bring together persons and organisations working in similar areas in order to share experiences and discuss challenges in their fields. The celebration of sharing events and exchange visits as well as the organisation of trainings on a series of relevant topics created fruitful learning and sharing environments and strengthened capacities of participants and their organisations in various aspects of their work. In total more than 3000 persons from our local Partner Organisations and beyond have gained new insights for their work since 2013 through sharing events, learning visits, communities of practice and trainings.
- ✓ The external evaluation carried out in 2018 has shown that capacities and performance of organisations have improved as a result of the programme, according to the majority of Partner Organisations' respondents, and that the implemented activities have equipped them with various skills they could directly apply in their work. The programme contributed to greater abilities to provide services to beneficiaries, reinforced organisational policies and processes, improved governance and management structures, and enabled Partner Organisations to apply new techniques, expand participatory spaces for target groups and analyse relevant data.
- ✓ Furthermore, more than 80 experiences from local project partners have been capitalized using the method systematisation of experiences and more than 60 experiences (good practice or learning from failure) have been capitalised systematically using questionnaires. Our single-page

presentations of good practices and learning from failures have been a milestone in effectively presenting and sharing knowledge products. Further, KNOWLYMPICS – our knowledge sharing game, is a successful tool to motivate project teams to capitalise their experiences and share them in a structured way. Capitalised experiences are shared via the KNOW-HOW3000 tools mentioned above.

- ✓ Our internet platform assures that anybody can access these knowledge products also virtually. Besides these experience documents, a file-sharing system allows sector-specific searching and finding of tools, manuals and further documents that have been elaborated within the HORIZONT3000 network and proven to be useful in our working fields. That's the reason why it is an important information and exchange platform for our Technical Assistance Programme, providing our staff and TAs with the possibility to access documents and discuss relevant issues for their work.
- ✓ We are especially proud that we have managed to integrate learning from failures systematically into our Knowledge Management! The development sector is unfortunately prone to keep quiet about failures due to the dependency on external public funding. However, we strongly believe that project teams and organisations – in North and South – should systematically learn from failures and that this is an indicator of a learning organisation.
- ✓ From 2014 onwards, HORIZONT3000 has, together with KMA and other Austrian NGOs, initiated and facilitated the Community of Practice KM4Dev Austria where regular exchange and learning about Knowledge Management in development cooperation happens. Furthermore, HORIZONT3000 has supported the development of the Global Agenda Knowledge for Development in 2016 by providing statements from various stakeholders in the Global South and is member of the K4DP since its beginnings.
- ✓ Furthermore, HORIZONT3000 has implemented its first Knowledge Report (Wissensbilanz) in 2018 to systematically analyse and assess its intellectual capital and link it to organizational impact and success. HORIZONT3000 has decided to do a Knowledge Report on regular basis as part of its quality and knowledge management.