KNOW-HOW3000 THE KNOWLEDGE MANAGEMENT PROGRAMME



ÖSTERREICHISCHE ORGANISATION FÜR ENTWICKLUNGSZUSAMMENARBEIT

sharing Events Vetworking **GUIDELINES & CHECKLIST Sharing Events** Trainings Know-How Transfer Workshops

What is a sharing event?

KNOW-HOW3000 sharing events are local or regional face-to-face-events in which participants present and discuss their undertakings, activities and experiences within a previously set topic or area of work in order to learn and improve their practice.



Templates and Guidelines

> Guideline Methods – Sharing Events & Trainings

- The focus can be set on:
- know-how transfer and training
- teambuilding and networking
- problem solving and technical workshops
- > Guideline Logistics– Sharing Events & Trainings
- > Template Basic Information Sharing Event
- > Template Programme Sharing Event
- > Template Documentation
- > Template Follow-up Survey
- > Questionnaires: good practice/negative experience

(Click on the names to access the documets)



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PREPARATION & PLANNING

+6 Months before event

- o define topic and focus of event
- o fix budget for the event
- o select target group and participants
- o fix dates for the events
- o select event location

+3 Months before event

- o prepare and send out basic information and invitation letter
- o prepare participants lst
- o send out questionnaires for experience capitalization
- o prepare event programme
- o decide on speakers, facilitators, documenters/photographers and IT responsible persons
- o contact media representatives

1 Month before event

o collect presentations and handouts from speakers o confirm event venue and hotel o send final list of participants to venue and hotel



IMPLEMENTATION & DELIVERY PHASE

Logistics

o coordinate logistics with hotel, participants, catering, transportation, technical support etc.



LOGISTICS

Refer to ANNEX: Guideline Sharing Event Logistics (Click here)

- o facilitation team meeting each day
- o keep and update attendance list; hand out to participants
- o clarify code of conduct for taking pictures with participants
- o monitor time and timeframe
- o collect presentations and documentation of work groups
- o document event
- o foresee time for media coverage and interviews if wished
- o collect receipts, boarding passes and refund participants on travel costs if agreed

Participants

- o check if participants are tired regularly and use energizers
- o always refer to participants' life, situations, questions to make sure they benefit from event
- o allow participants to move and get out of the venue

Methods

- o create learning atmosphere
- o beginning of event: present responsible persons, detect and clarify motives for learning, sharing and exchange
- o create space for networking
- o after each information module, practice or apply new knowledge
- o reflection and abstraction of different modules
- o plan recap sessions each morning to remember participants what has happened the day before
- o create space for feedback
- o collect structured feedback at the end of the event

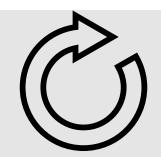
FOLLOW-UP & WRAP-UP

- o send out guidelines for refunding of travel expenses if agreed
- o sent out link for follow-up and feedback survey
- o prepare event documentation o thank contributors for their efforts
- o send out documentation to participants
- o spread outcomes of the event
- o monitor media coverage

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BEGINNING & INTRODUCTION

>> Appreciative Inquiry >> Pre-Training Questionnaire >> River of Life >> How many years >> Quiz



Sharing Events and Trainings

METHODS & STRUCTURE

Refer to ANNEX: Guideline Sharing Event Methods (click here)

>> Energizers



FEEDBACK, EVALUATION & KNOWLEDGE TRANSFER

- >> Thumbs up/down
- >> Scaling
- >> Molecules
- >> Group Teach-Back



PRESENTATION

- >> Practice Examples
- >> Storytelling
- >> Presentation
- >> Expert Interview
- >> Wallpaper/Vernissage
- >> Mindmapping



PARTICIPATORY METHODS

- >> Brainstorming/Brainwriting
- >> Fishbowl
- >> Small Group Work
- >> World Cafe
- >> Simulation Exercise
- >> Roleplay
- >> Case Study >> Discussion

TIME SCHEDULE & MODULE PLANNING

TIME SCHEDULE

Module	Objective of module	Content	Methods of Implementation	Duration	Materials needed