

Survey Analysis: Evaluation of Experience Capitalization



HORIZONT
3000

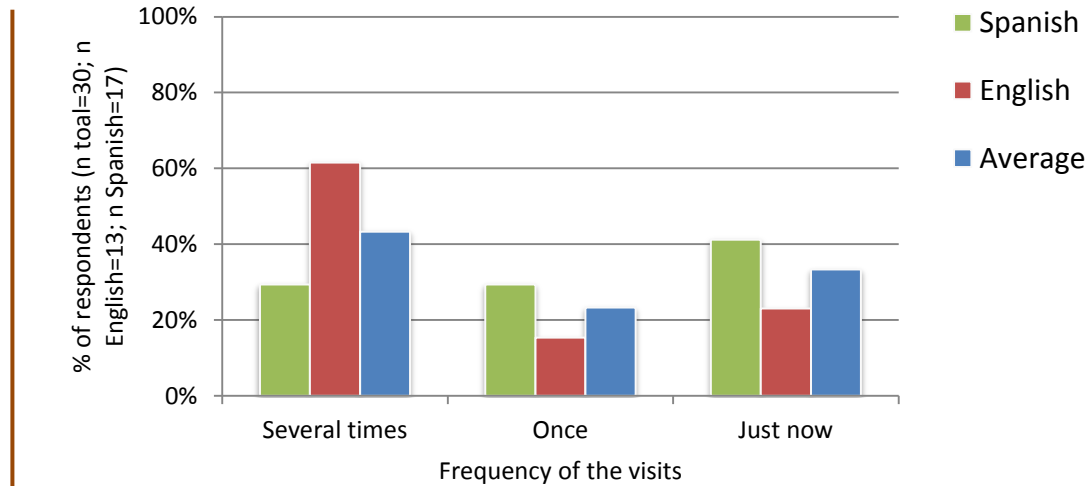
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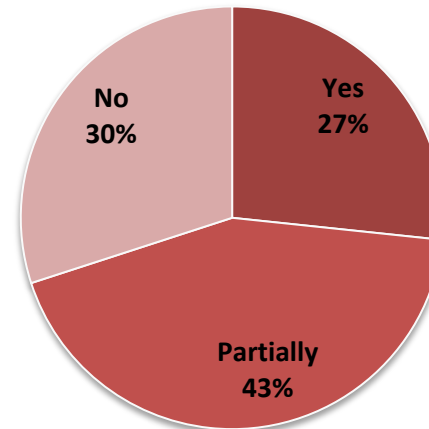
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Number of times respondents have accessed the KNOWHOW3000 Platform – experience section

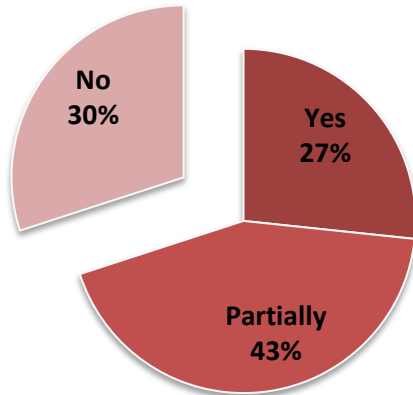
30 respondents
(English: 13;
Spanish: 17)
(PO: 53%; H3:
47%)



Did respondents find any useful information in the experience section?



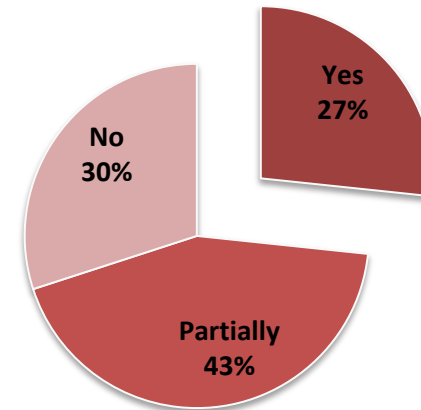
Did respondents find **any useful information** in the experience section?



Why?

- | | |
|---|-----|
| We do not share similar topics | 33% |
| The context does not relate to our projects | 33% |
| The description was not comprehensible | 33% |

"The majority of documents are in English. I don't understand."



Why?

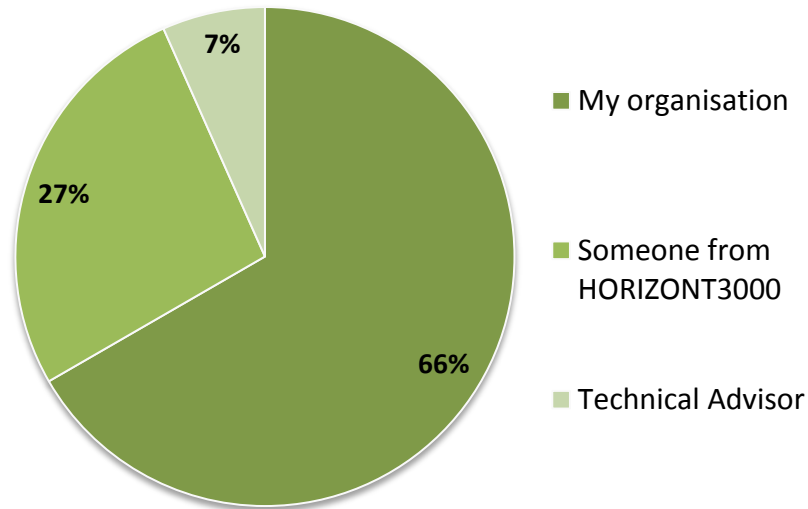
- | | |
|-------------------------------------|-----|
| It is useful for our projects | 31% |
| We share similar topics | 27% |
| We share similar beneficiaries | 17% |
| We can identify with the challenges | 13% |
| We could achieve the same outcome | 13% |

"Replicability of the experiences."



57% of respondents (or their organisations) have contributed an experience via HORIZONT3000
(n=30)

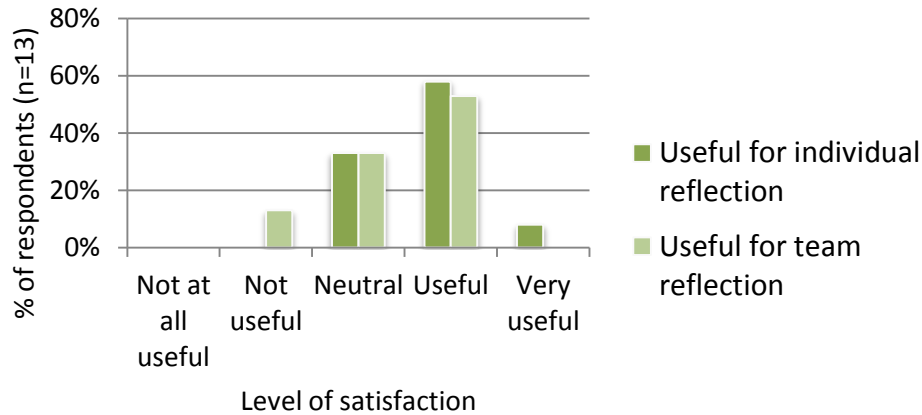
**Initiative to share and document
experience came from:**



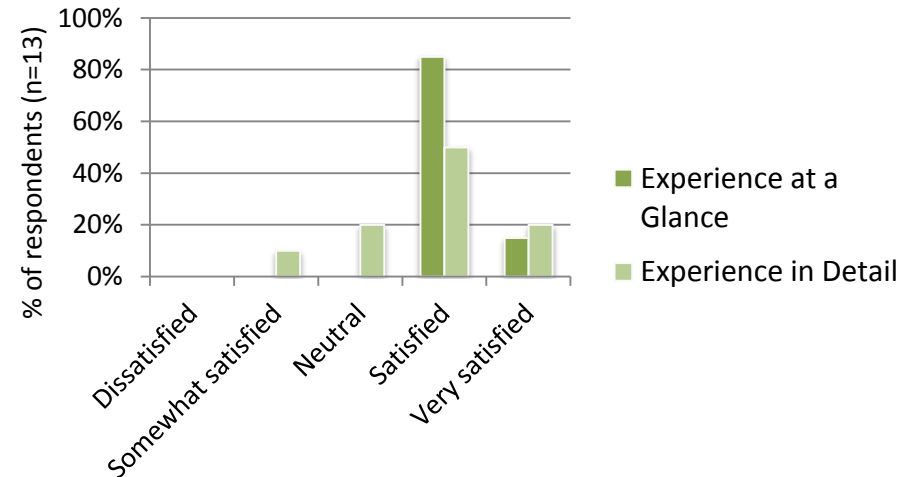
% of respondents (n=13)

➤ For the capitalization of the experience, a questionnaire is used...

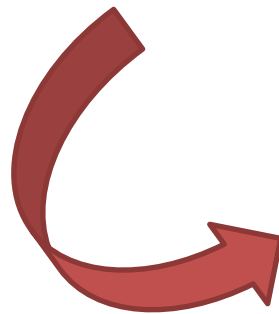
Usefulness of the questionnaire



Satisfaction with the output

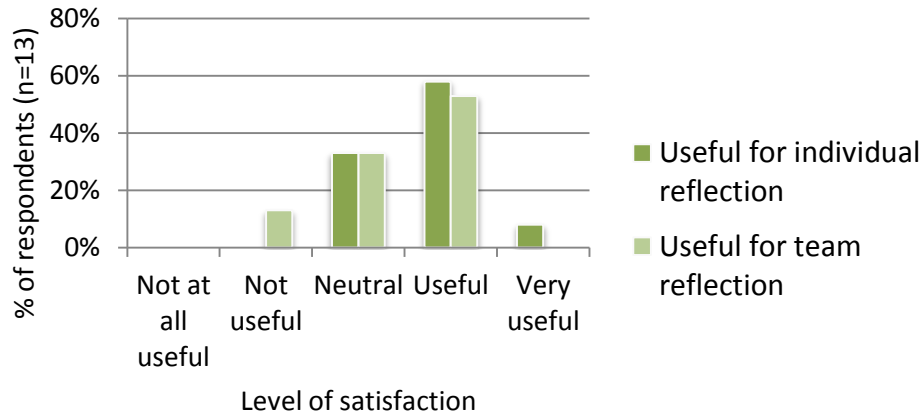


Output documents:
Experience at a Glance
Experience in Detail



➤ For the capitalization of the experience, a questionnaire is used...

Usefulness of the questionnaire



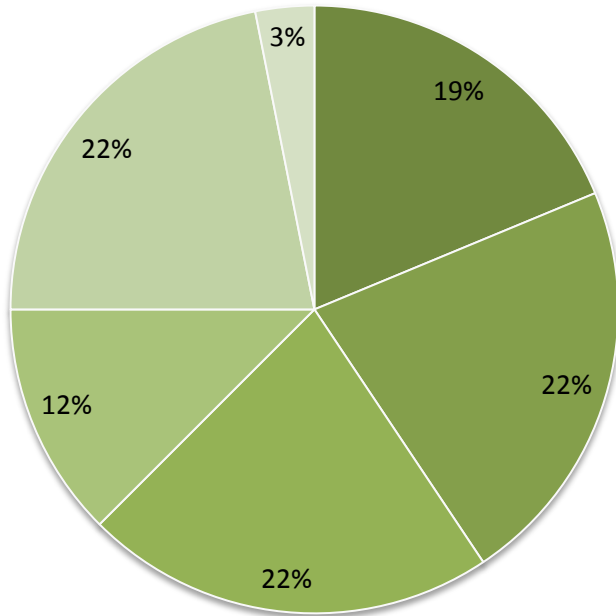
What would you improve?



- Share experiences more **often**
- It should be a **participatory process** - HORIZONT3000 could indicate ways how to do that
- More open to the **organizational methodology and communities** involved
- **Shorten** to no more than 5 criteria/concepts



Sharing of documents with other stakeholders



% of respondents (n=13)

46% of respondents (n=13) confirmed that their organizations have been contacted by someone interested in the shared experience

- Via your organization's homepage or newsletter
- In-house with other colleagues
- With other NGOs
- With educational institutions
- With donors
- None

Reaction of stakeholders

Impressed
Good
Acknowledgement of the efforts needed
Asked for systematization system
No reaction



Benefits for the organisations

- ✓ Better understanding of working processes
- ✓ Reflection
- ✓ Experiences used for other projects
- ✓ Stronger relationship with HORIZONT3000
- ✓ Visibility, promotion
- ✓ Strengthen role of TA with the partner organisation
- ✓ Learn another systematization process

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