HORIZONT₃₀₀₀

ÖSTERREICHISCHE ORGANISATION FÜR ENTWICKLUNGSZUSAMMENARBEIT

KNOW-HOW3000

Knowledge Management Programme





ADA Framework Programme 2019-2022

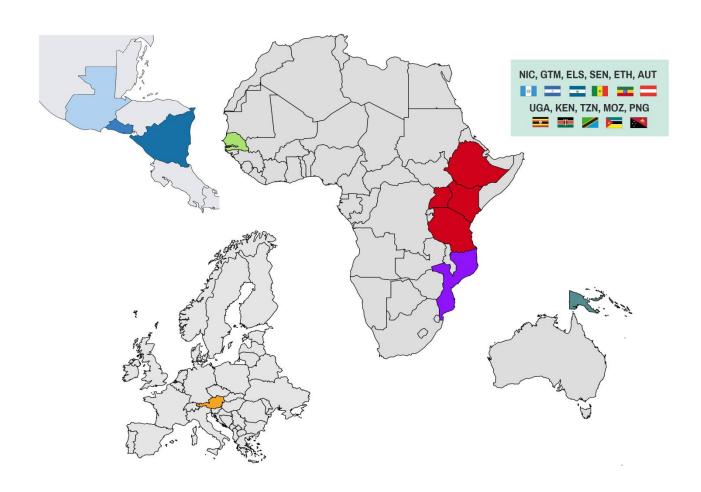
Programme Intervention Senegal Programme Intervention East Africa

Programme Intervention KH3000

Programme Intervantion Central America Programme Intervention Mozambique



KNOW-HOW3000 (4th project phase)





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Objective: Enhanced **learning and sharing processes** within and among **partner organizations** in order to support their work and its impact

- R1: Partner Organisations learn from their own and other organisations' experiences in relevant fields of their work
- R2: Partner organizations induce organizational learning processes and apply new knowledge in their work
- <u>R3</u>: Access to capitalized experiences, knowledge and work-relevant information is provided by the **Internet Platform** and used **by its target groups**.
- R4: Gender Mainstreaming is integrated in and promoted via KNOW-HOW3000 activities



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Experience Capitalization

"Capitalize is to transform the experience into shareable knowledge"

- ...provide a space for partner organisations to learn from their own and others' relevant experiences
- ...promote participatory ways of experience capitalization and the sharing of learnings.





Experience Capitalization via Systematization or other methods

Systematization Method

Good Practice

Learning from failure

Documentation of pos. and neg. Experiences





Experience Capitalization via Systematization or other methods

Systematization Method

Documentation of pos. and neg. Experiences

Lessons Learnt Workshop

Most significant Change Story

After Action Review

Storytelling

Appreciative Inquiry

?

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Local and Regional Sharing Events

Local or regional face-to-face-events in which participants present and discuss their undertakings, activities and experiences within a previously set topic or area of work.



Specific Technical and Methodological Trainings

Trainings and consultancies on a very specific topic demanded by partner organisations in order to complement their work and methods and to strengthen their structures/ procedures.



Exchange Visits / Learning Visits

One (or more) HORIZONT3000 partner organisation visits another organisation and their projects to learn from their practice and methods applied.



Borrow-a-Technical Advisor

Short-term consultancy in a field of expertise in order to use competencies of TAs efficiently and offers access to know-how and competencies to more partners.



Communities of Practice

Communities of Practice (CoP) are groups of people who share a passion for something that they do, and who interact regularly to learn how to do it better.

Rural Families / Agroecology

CoPs enable stronger networks, structured exchange, and learning processes among organizations operating in similar working fields.

Social Communication

Climate Change

School Management

Successes

- Exchange and sharing activities spur organisations to try out new methods and give new perspectives for project implementation
- Using KH3000 in order to address capacity needs, especially M&E and OD shortcomings (baseline data learning process, governance and financial management trainings,...)
- Sensitization of partner organizations for the benefit of knowledge sharing; strengthened relationships between organizations and with HORIZONT3000
- Systematization method as an alternative to external evaluation;
 KNOWLYMPICS "Olympic Games for Knowledge Sharing" as incentive for experience sharing

Challenges

- Organizational instead of individual learning
- Application of learnings/ address internal KM at partners
- Learning processes instead of learning activities
- Track impact of KM/ measure learning results
- Intercontinental Exchange

- Promote multiplication of learnings; promote alternatives to training instruments (e.g. coaching,...)
- More follow-up on activities (e.g. Action Plans for Learning); greater time resources for Follow-up (Technical Advisors for KM)
- Strategic planning ("roter Faden") and ownership at partners (participatory planning/ organizational learning goals)
- gather stories/ quotations and "anecdotal evidence"
- Promote local and regional exchange

Hypothesen zur Diskussion

- Der Wissensaustausch zwischen CSOs stärkt nicht nur die Organisationen, sondern fördert auch Networking und Kooperation.
- Die Wirkung von Wissensaustausch und anderer Lernmaßnahmen ist nicht mit Indikatoren messbar.
- Es ist nicht möglich den Umgang einer Organisation mit Wissen und Lernen "von Außen" zu beeinflussen (Organisations-, Wissens-, Lern- / Fehlerkultur).