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# **Knowledge and Learning**

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### Team & Strategy





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#### K&L Strategy 2015-2019:

We leverage the rich and diverse knowledge of our staff and partners by fostering critical reflection and exchange. This increases the effectiveness of our work, through improved learning, engagement and knowledge flow.

## K&L in the Development Context



- Recognition of the importance of adaptability & context sensitivity
- Increasing use of technologies to support networking
- Belief in the potential of inter- & intra-organisational collaboration

- More holistic understanding of development (Agenda 2030)
- Increased tension between reportable & meaningful results (tightening development environment)
- Growing need to connect to people, where they are (mobile devices)

## Knowledge & Learning Team Services



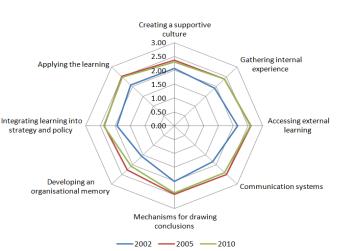


#### Nurturing and development of networks

- Facilitation of learning & collaboration
- Online platform development
- Strategic planning

# Training/competence development in PCM, Learning, Storytelling, Facilitation

- Customized f2f and online training
- Coaching/backstopping



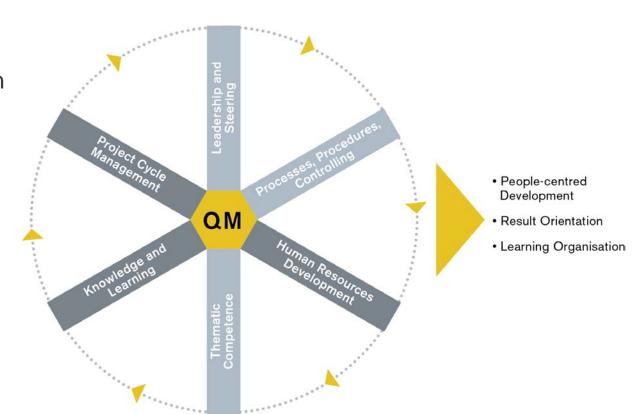
#### Evaluation/Impact Assessment

- Using participatory methods
- Strengthening use of Theories of Change, Impact Hypotheses, Baselines

#### Some examples of KNL within Helvetas

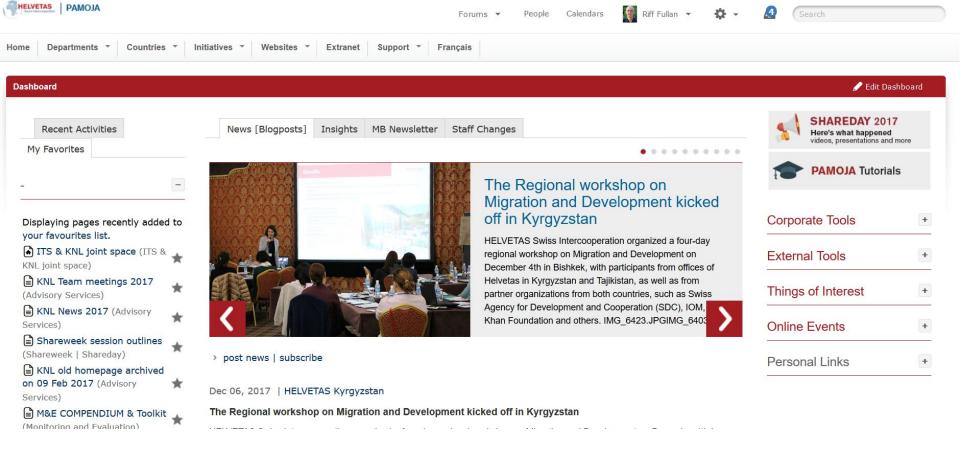


- Organisation-wide Shareweeks and Sharedays, with virtual and f2f discussions on key topics
- Streamlining project reporting through competence and template development
- Institutional integration around HRD, (partner) Capacity Development & competence in the areas of KM and M&E
- Developing a **Blended Learning** offer, to broaden the reach of current training efforts (starting with PCM)
- Cultivating a culture of networked work (working out loud for the benefit of others, working in networks to strengthen knowledge sharing and learning)



#### Pamoja





### M&E Compendium



#### Where do you stand?



Inception and planning

Definition of M&E system and baseline setting

Monitoring and reporting

**Mid-Term Review and Evaluations** 

**Impact Assessment and Strategy Review** 

#### In what area do you work?



**Water & Infrastructure** 



Skills development and education



Governance and peace



**Rural Economy** 



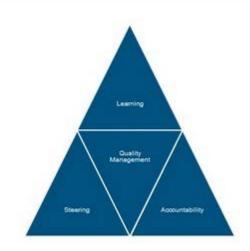
**Environment & climate change** 

Knowledge Sharing & Learning
Advocacy

Gender

**Capacity Building** 

#### What to emphasize?



Learning

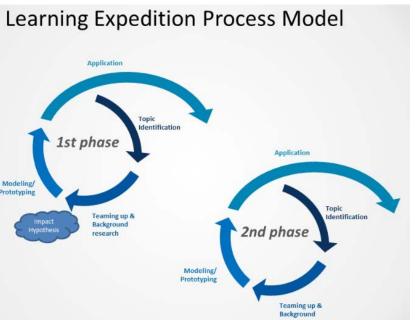
Steering

Accountability

**Quality Management** 

### Learning expeditions & mandates





**Learning expeditions** on Migration & Skills Development, Urban Engagement, Behaviours Change in WASH...









Mandates for specific services such as facilitation, Impact Assessment, KM Strategy development

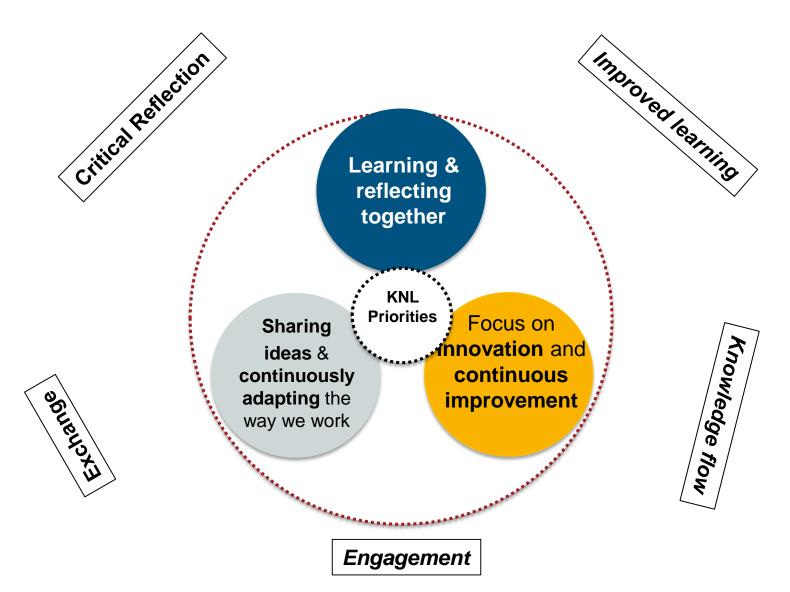






# KNL Keywords





## Summary KNL Strategy 2015-2019



