HORIZONT 3000

ÖSTERREICHISCHE ORGANISATION
FÜR ENTWICKLUNGSZUSAMMENARBEIT

IT for KNOWLEDGE MANAGEMENT

Introduction & Concept

„Having experience already would be necessary before even making it.“

(Prof. Dr. Martin J. Eppler; Hochschule St.Gallen)

A USER INTERFACE IS LIKE A JOKE.
IF YOU HAVE TO EXPLAIN IT,
IT'S NOT THAT GOOD.

WebDevelopersNotes.com

Social Media Applications

Upload, share, and comment on docs, photos, videos, audio, etc.

File sharing (of all kind of media)

Social networks

Keep connected through personal or business online profiles

Blogs/ Microblogs

Publish and discuss opinions and experiences openly

Ratings, Reviews

Evaluate and rate products, services, or experiences; share opinions

Social Commerce

Purchasing products or services in groups, on social platforms, and sharing opinions

Wikis

Search, create and adapt wiki articles; rapidly access stored and knowledge generated in a community

Discussion-forums

Discuss topics in open communities; rapidly access expertise; Q&A

Shared Work-spaces

Evaluate and rate products, services, or experiences; share opinions

Crowd-sourcing

Harness knowledge from a large group of users, generate collectively derived or cumulative results

Social Gaming

Connect with friends and/or strangers to play games; „gamification“ of work processes

Software for KM

- E-Mail (asynchronous form of communication)
- Instant Messaging (synchronous comm.)
  - Chats
  - Video conferences
  - Skype
  - MS Messenger
  - Etc.
- News-Feeds
  - Automatically transmission of changes on websites (new articles, posts, comments, etc.)

- Presentation of Information / Text via
  - Blog
  - Wiki
  - Microblogging (SMS, Twitter)
  - Voice-Memos
  - Etc.
- Document-Sharing (ev. via Cloud-Solutions)
  - Dropbox (Dropbox Inc.)
  - Drive (Google)
  - Etc.
- Collaboration tools/software (working on /editing docs in teams)
  - zb. MS Sharepoint or Google Docs

- Calendar
- Agenda planning
- Polls
- Analytical tools (SWOT, cost-benefit, Diagrams)
- Rating systems

- User profiles
- Online-presence
- Communities, User groups
- Permission systems

- Platform Solutions with several powerful functions

- Jive (Jive Systems)
- Sharepoint (MS)
- SmartCloud (IBM)
- Streamwork (SAP)
- Yammer (MS)
- Tibbr (TIBCO)

➢ Strong intervention in working structure and -culture

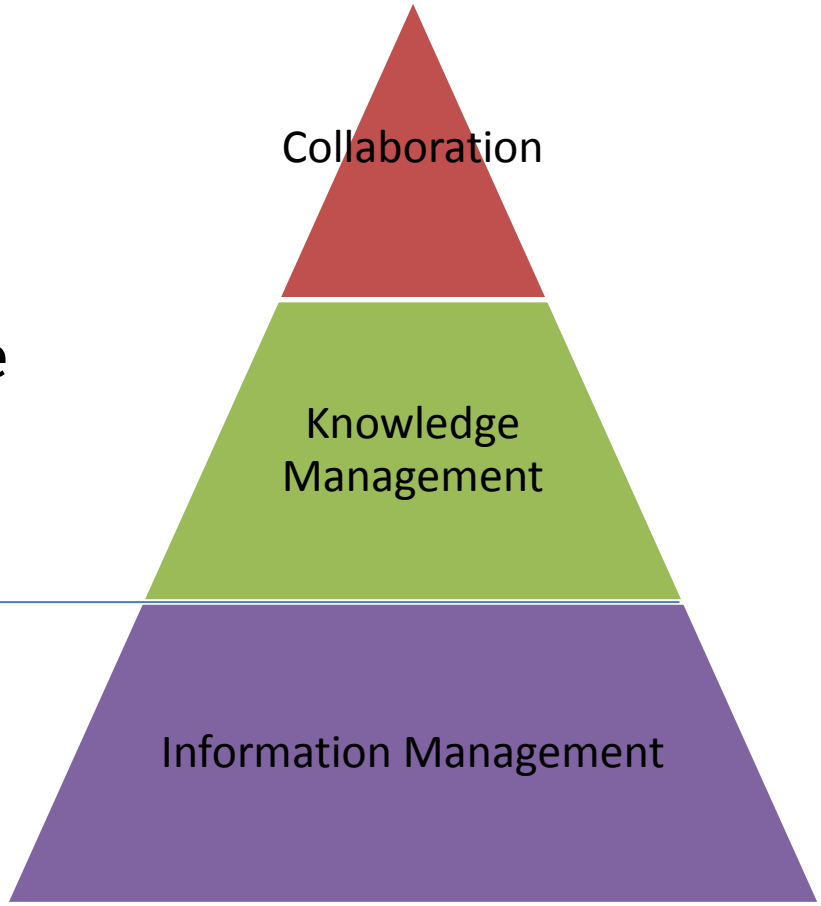
Example: Hewlett Packard

> **Skype** for company-wide instant communication & virtual meetings

> **Yammer** as collaboration tool

> **Sharepoint** for doc-mgmt software & team sites

> **Intranet** (Internal server & Sharepoint & databases) as a corporate intranet



Alternative for platform solutions

= web-based Open-Source CMS-Systems, e.g.

Wordpress Joomla! TYPO3 Drupal

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IT-Tool at HORIZONT3000

- Experience Capitalization via Systematization or other methods
- Local and Regional Sharing Events
- Communities of Practice
- Specific Technical and Methodological Trainings
- Exchange Visits / Learning Visits
- Borrow-a-Technical Advisor
- KNOW-HOW3000 Internet Platform
- Toolbox for Organisational Development

Objectives of Platform

- Information about Sectors, Knowledge Management (KM), Organisational Development (OD)
- Document Sharing (files like docs, videos, and others)
- Sharing Experiences via “KM-products”
- Enable Discussions for Users
- Visualize everyone who is part of the KM-network of H3
- Support the work of the Communities of Practice
- Intranet for Technical Advisors
- „Intranet“ for ProKos & Regional/Country Offices (file sharing)

Functions

- Text & Information about KM: Pages/Posts
- File Managament: user-friendly UI
- Discussion Boards & Comments
- User Management System: User Profiles, Permission System, User Presence, Voting System, Instant Messaging
- CoP: own areas > combination of File Management & Discussion Board
- Intranet for TAs: all of above + FAQs + ToolBox OD
- Intranet for ProKos & Regional/Country Offices: File Sharing
- Video-embedding
- News-Slider + Newsletter
- Access & Download Tracking
- Etc., etc.

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HORIZONT3000

Österreichische Organisation für Entwicklungszusammenarbeit

Version 1.0

KNOW-HOW3000

The knowledge network of HORIZONT3000 and its partners

Our global team collects knowledge and experience in its day-to-day business, projects and communicating with people in our surroundings. To bundle this knowledge, to bring it on paper and to make it available for others is the purpose of KNOW-HOW3000, the knowledge network of HORIZONT3000 and its partners.

With our internet platform you can share your experiences or good practices, participate in discussion forums with colleagues and other experts, or download other information offered by the people working in the HORIZONT3000-network.

Please follow the link to access the KNOW-HOW3000 Internet Platform: www.knowhow3000.org

Angezeigt OK | Reihung 1 | erstellt am 05.09.2011 von Georg Pardo Cáceres | zuletzt geändert am 07.01.2013 | Link /knowhow3000.php?m=476&a=&l=de#a2068 | Artikel ID: 2068
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Login

Please login to share knowledge and participate in discussions.

Username*

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List of Topics you are invited to

Here you can see a list of topics to which you are invited to participate:

- Forum for Workshop facilitators - Conference 2012

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Einsatz der Woche

Rosemarie Brack
Beraterin für Organisationsentwicklung und M&E

Unmittelbar nach dem Abschluss des berufsbegleitenden Studiums der Kultur- und Sozialanthropologie/Soziologie 2006 an der Uni Wien erfolgte für ... ...mehr

Einsatzland: Tansania

Projekt: Beratung für Organisationsentwicklung und M&E

Das Centre for Community Initiatives (CCI) ist seit 2004 landesweit in Tansania aktiv. Das Ziel der Organisation ist die Verbesserung der Lebensbedingungen ...

Angezeigt OK | Reihung 3 | erstellt am 28.01.2009 von Gerald Kriz | zuletzt geändert am 24.10.2011 | Link /knowhow3000.php?m=73&a=&l=de#a753 | Artikel ID: 753
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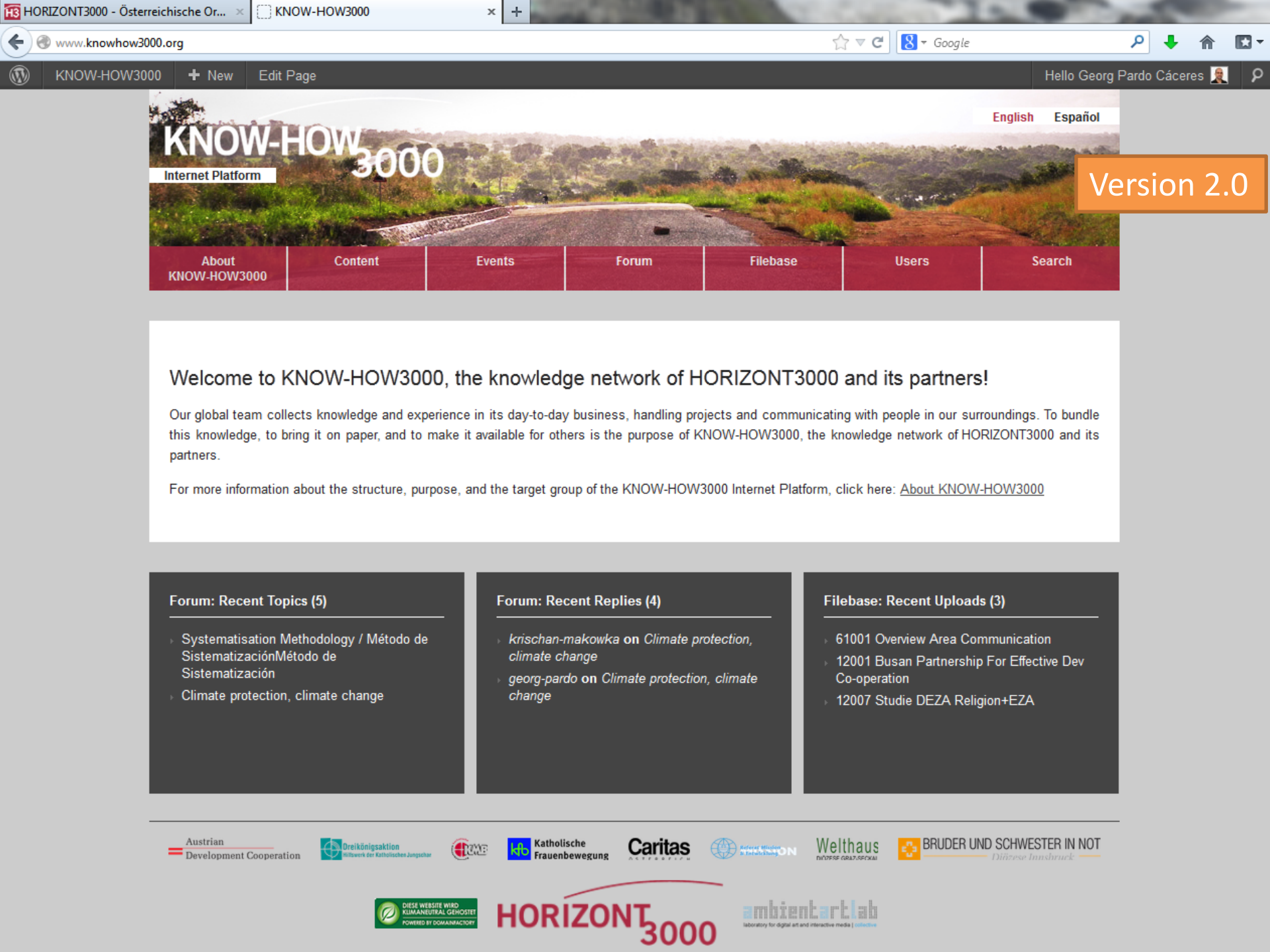
Uns nicht wurscht: Schreiben Sie an Ihre/n Abgeordnete/n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Internet Platform
Version 2.0
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Content
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Forum
Filebase
Users
Search
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For more information about the structure, purpose, and the target group of the KNOW-HOW3000 Internet Platform, click here: About KNOW-HOW3000
Forum: Recent Topics (5)
Systematisation Methodology / Método de SistematizaciónMétodo de Sistematización
Climate protection, climate change
Forum: Recent Replies (4)
krischan-makowka on Climate protection, climate change
georg-pardo on Climate protection, climate change
Filebase: Recent Uploads (3)
61001 Overview Area Communication
12001 Busan Partnership For Effective Dev Co-operation
12007 Studie DEZA Religion+EZA
Austrian Development Cooperation
Dreikönigsaktion
Katholische Frauenbewegung
Caritas
Welthaus
BRUDER UND SCHWESTER IN NOT
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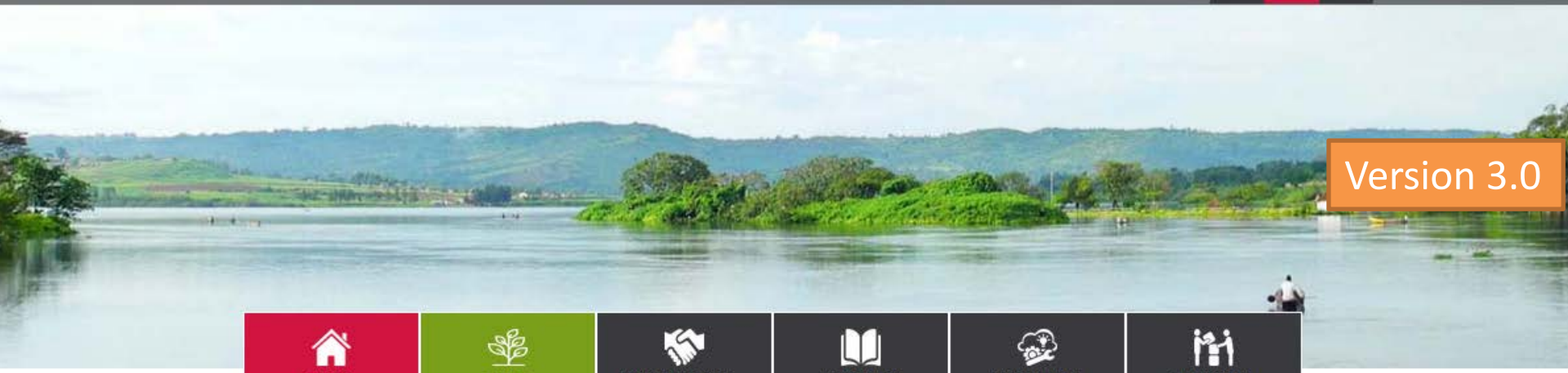

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- Files & Downloads
- Communities of Practice & Discussions
- Members & Experts
- Events
- Links

Georg Pardo Cáceres

Backend administration

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WHO IS ONLINE

www.knowhow3000.org